



03/27/2006

SAS 70 Type II Audit at AT&T Internet Data Centers and Operation Management Centers

AT&T has successfully completed without exceptions our 2005 SAS 70 Type II Audit ("Statement of Auditing Standards No. 70") conducted by KPMG, LLP. This audit covered AT&T's Internet Data Centers (Dallas/Allen, San Diego/Koll, Mesa, Atlanta, New York, Seattle, Orlando, Secaucus, Boston/Watertown, Washington D.C/Ashburn, Chicago/Lisle, Los Angeles/Hawthorne, Redwood City, Singapore, Redditch UK, London, Amsterdam, Frankfurt, Paris, Sydney, Hong Kong, and Tokyo) and their associated management centers (San Diego Network Operations Center, Alpharetta Global Client Support Center, and Singapore Global Support Center).. The audit covered the period from March 1, 2005 through November 30, 2005.

KPMG assessed AT&T's operational practices and controls and determined that they are suitably designed and are operated effectively to achieve the security, availability, and reliability control-objectives with no exceptions. The review and testing of AT&T's operational practices and controls, evaluated the adequacy of the following processes, activities, and operational control objectives:

- ? Client Service Requests and Provisioning (*Client service requests are properly processed.*)
- ? Reactive and Proactive Network Management (*Client network problems are identified and corrected promptly. Service Level Agreements are established and performance is tracked.*)
- ? Overall Security Management (*Company updates, communicates, monitors, and reviews its security policies.*)
- ? Logical Security (*User access to the computer operating system, programs, and data is restricted to authorized personnel.*)
- ? Physical Security (*Physical access to computer resources is restricted and authorized.*)
- ? Systems Development and Maintenance Activities (*We provide assurance that GEMS software components are maintained according to an established process that is monitored by management.*)
- ? Computer Operations (*Core systems remain in operation to enable continuous processing of the client's service requests, and failures are identified and resolved in a timely manner.*)

Since the completion of the audit for the timeframe from March 1, 2005 to Nov. 30, 2005, there have been no significant changes in process, procedure, or infrastructure that might affect the audit findings. The completion of AT&T's SAS 70 Type II Audit with no exceptions substantiates AT&T's dedication to providing Hosting and enterprise networking solutions in a secure and reliable environment. More importantly, a clean SAS 70 Type II Audit means that you can use our services with confidence and that you can focus your resources on doing what you do best - running your business.

Sincerely,

Gregory J. Halvorson
Product Manager -AT&T Managed Services